

Director, Government Affairs

June 13, 2025

Re: Charter Communications – Upcoming Changes

Dear Franchise Official:

Charter values our customers and works hard to keep prices as low as possible. Despite our best efforts, rising costs have impacted our prices.

Customers are being notified via bill message regarding the following price changes that will take effect on or after July 15, 2025. For customers who may be paying a promotional price, the retail price does not take effect until the end of the promotional period.

Spectrum Pricing & Packaging includes Broadcast TV Surcharge	Price Change
Spectrum TV Select	Will increase by \$5.00 per month
Spectrum TV Silver	Will increase by \$5.00 per month
Spectrum TV Gold	Will increase by \$5.00 per month
Spectrum TV Select Signature	Will increase by \$5.00 per month
Spectrum TV Select Plus	Will increase by \$5.00 per month

Spectrum TV Select packages now come with access to major programmer's streaming services. We have a couple more to launch, but Spectrum TV Select customers will soon be getting access to streaming apps with a retail value of up to \$82 per month at no additional cost. (Disney+ Basic, ESPN+, Paramount+ Essential, ViX, MAX with Ads, Discovery+ with Ads, Peacock Premium, AMC with Ads, BET+ Essential, and Tennis Channel Plus.)

We remain committed to providing excellent entertainment services in your community. If you have any questions about this change, please feel free to contact me at (315-634-6170) or via email at Alice.Kim@charter.com.

Sincerely,

Alice J. Kim

Director, Government Affairs Charter Communications

Alui of Kini