

June 14, 2024

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

We appreciate our customers and continue to enhance our services with the finest communication and entertainment products available, while also providing a compelling suite of services at the greatest value. Despite our best efforts, rising costs, including programming fees charged by TV networks have impacted our pricing. Customers are being notified via bill message regarding the following price changes that will take effect on or after July 16, 2024. Please note for customers who may be paying a promotional price, the retail price does not take effect until the end of the promotional period.

Product	Price
Spectrum TV Select	Will increase by \$3.00/month.
Spectrum TV Silver and Gold	Will each increase by \$3.00/month.
Acorn TV	Will increase by \$1.01/month.
MAX (includes HBO)	Will increase by \$1.00/month.
MGM+	Will increase by \$1.00/month.
SPP Sports Tier	Will increase to \$3.00/month.
CableCard (includes legacy)	Increasing to \$10.00/month.
CableCard (SPP)	Will increase by \$4.00/month.
Legacy Digital Terminal Adapters	Will increase by \$1.00/month.
Spectrum Receivers (SPP/NPP)	Will increase by \$1.00/month.

We remain committed to providing excellent communications and entertainment services in your community. If you have any questions, please feel free to contact me at 212-379-5123 or via email at Alex.Camarda@charter.com.

Sincerely,

Alex Camarda

Associate VP, State Government Affairs

Charter Communications